Job Description

Job title QA Executive

Job level Executive

Department Central Kitchen / Outlets

Location North

Reporting to Production Head Chef

Overall Job Objectives

- Ensure food produced and delivered to customers by Central Kitchen is safe and fit for consumption as well as of good quality.
- Provide effective and efficient technical support services to support its business growth and operations.

Core Responsibilities

- Undertake the full spectrum of quality assurance function: Raw material checks, processing check, quality control and critical control points check, final product verification.
- Ensure hygiene and cleanliness of premises and food processing facilities are of high standards.
- Support Purchasing and Production in terms of sourcing new equipment / ingredients / new services.
- Identify the needs for training of staff in terms of food hygiene and safety.
- Identify the needs for improvement of facilities for food processing from quality control or safety aspects.
- Brief and train staff on the job regarding the personal / food hygiene and safety aspects.
- Monitor HACCP and ISO 22000 as well as Halal implementation.
- Update all HACCP, ISO 22000 and Halal documents.
- Perform inspection on outlet kitchens according to the SFA and

NEA hygiene standards and ensure hygiene and cleanliness are of high standards at all times.

- Liaise with SFA, AVA, NEA, third party auditor(s) for food safety and quality matters.
- Any other appropriate duties and responsibilities as assigned.

Job Specifications

- A Diploma or Degree in Food science & technology or related discipline
- Working experience in F&B quality control or quality assurance area is preferred.
- Strong communication, writing and inter-personal skills.
- Good analytical skill and meticulous nature.
- Ability to multi-task and work under pressure.

Key Performance Expectations

- To ensure timely response to any quality or safety issues or problems arising.
- To ensure good quality production with every product meeting food safety and the customers' satisfaction.
- To enforce food safety requirements and meet the necessary authority and standards requirements.
- Compliance with all audit requirements by relevant regulatory and certification bodies.
- Accurate food safety and quality records and documents keeping.
- Effective food safety training for production staff.