



## **SRU National Players Insurance Coverage and Claim Process**

### **Types of Insurance**

- 1) Travel Insurance (Provided by SRU on National Tours)
- 2) Group Personal Accident (Provided by SRU when athlete is selected)
- 3) Carded Athlete (Existing athlete in core squad)
- 4) **Non-Carded Athlete (Athlete in Training / Wider / Trial squad)**

**Note: All Athletes should have Personal Accident Insurance (Athletes to purchase)**

### **1. Travel Insurance**

- 1.1 Names and Passport Details to be submitted 2 weeks before travelling  
\*Group Travel Insurance Proposal Form
- 1.2 Each travelling passenger will cost at least \$36 (depending on Area and number of days travel) through Great Eastern Life Overseas Assurance Corporation Limited

### **2. Group Personal Accident**

- 2.1 Once an injury occurs, player need to report straight to any Accident and Emergency Department of a government hospital (SGH, TTSH, CGH, NUH, KTPH, AH)
- 2.2 Patient is **NOT** advised to go to any Accident and Emergency of a private hospital, as insurer will have the authority to reject claims
- 2.3 All injury should be reported and claims to be submitted within 14 days  
\*Group Personal Accident Form
- 2.4 All follow-ups to be submitted within 30 days of the first submission

### **3. Carded Athlete**

- 3.1 First claim of \$8000 (max) through SSI
- 3.2 Second claim of \$8000 from Travel Insurance (**Only Applies for Overseas Tournament**)
- 3.3 Third claim of \$10000 (an increase from \$8000 previously) through SRU
- 3.4 The balance (if any) through personal insurance

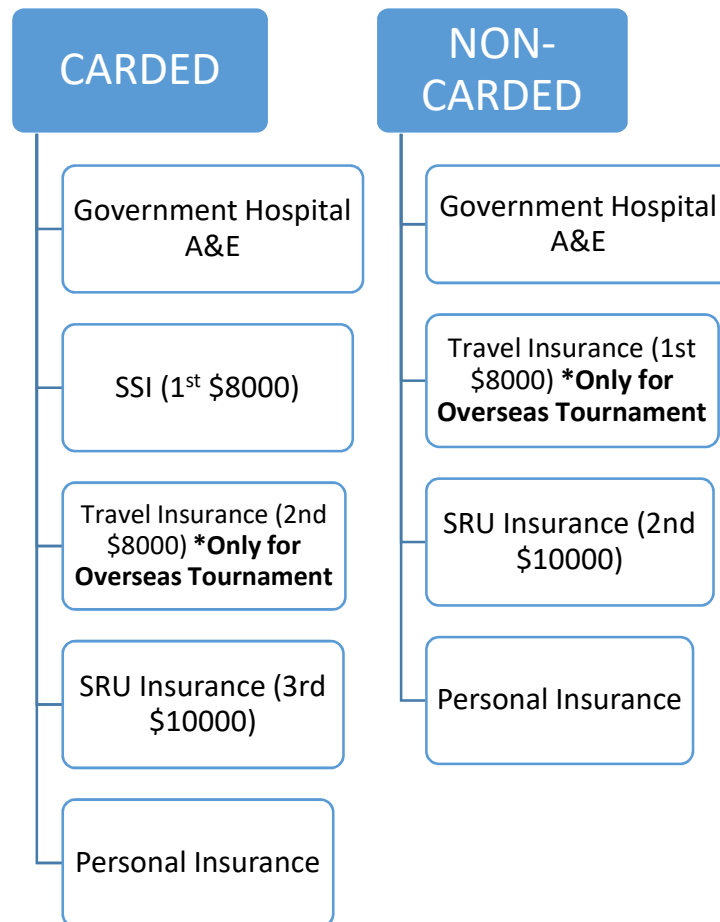
### **4. Non-Carded Athlete**

- 4.1 First claim of \$8000 from Travel Insurance (**Only Applies for Overseas Tournament**)
- 4.2 Second claim of \$10000 (an increase from \$8000 previously) through SRU
- 4.3 The balance (if any) through personal insurance



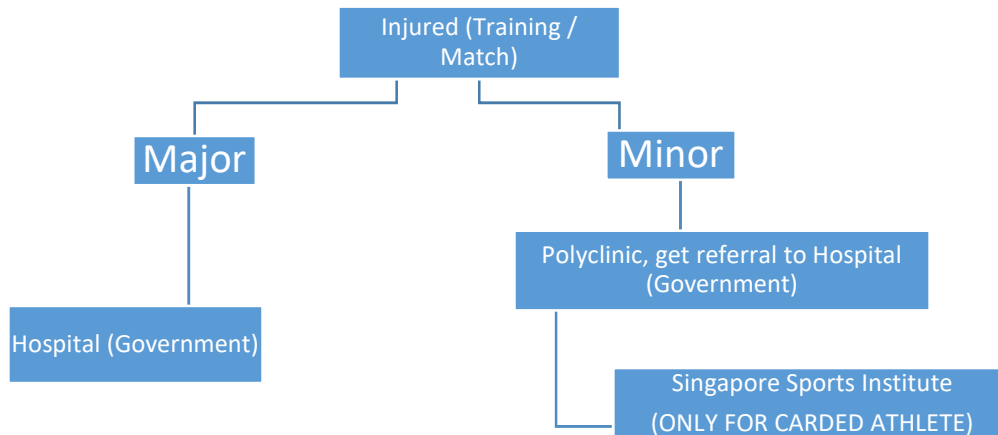
## Carded & Non Carded Athletes Treatment & Claim Process

\* Please note timelines as stated in 2.3 & 2.4 above.





## Process to Seek Treatment



### Example 1: Athlete Injured during Local National Team Training

- 1) Athlete to report immediately to A&E of a government hospital and do necessary treatment or testing.
- 2) Request for referral letter;
  - Carded Athlete – SSI
  - Non-Carded Athlete - Any follow-up needed (Eg; Changi Sports Medicine Centre, Ng Teng Fong Sports Medicine & Surgery Clinic, etc)
- 3) Athlete to obtain a Great Eastern “Personal Accident Claim Form” from respective Team Manager, fill up Section A and B and submit to Team Manager
- 4) Athlete to pay for **ALL** treatment in the first instance & submit all original receipts and forms to Team Manager

### Example 2: Athlete Injured during Overseas National Team Tournament

- 1) Athlete sought minor treatment at overseas hospital
- 2) Payment to be made by Petty Cash given to Team Manager.
- 3) Upon return to Singapore, Team Manager/Physio to assist as follows:
  - Carded Athlete – Head to SSI the following day
  - Non-Carded Athlete – Head to Government Hospital, and continue follow up treatments as per injury happened locally
- 4) Athlete to obtain a Great Eastern “Personal Accident Claim Form” from respective Team Manager, fill up Section A and B and submit to Team Manager
- 5) Athlete to pay for **ALL** treatment in the first instance & submit all original receipts and forms to Team Manager

**\*Note: All insurance claims are based on reimbursement within the stipulated time frames**